

## Newsletter

DISP. REGº Nº 48/GABINFO-DEC/2012

DIRECTOR: Cacilda Z. Chicalia

FEBRUARY/2014

## TRAINING PROCESS AND ROLL OUT OF NEW MODULES

The continuous training process for SeW modules registered up to now 6984 trainees in the different user's profile. The roll out of the new modules requires from the team more effort to accommodate the growing number of trainees in order to ensure the efficient use of technology by stakeholders of the sessions in SeW training centers, the team performs in different "sites" coaching actions.

Alongside the uses training, the capacity building of the team members is also a prime component in order to enhance the quality of services provided to the trade external operators through SeW. In this context, SeW support and communication networks team members benefited from courses such as Customer Service with Excellence and in the informatics area Solaris Administration System, taught by specialized companies.



On site coaching



Delivery of certificates in Customer Service with Excellence training



Certificate of Customer Service with Excellence training



## PREPARATIONS FOR ROLL OUT OF NEW MODULES IN SEW

### Dissemination activities

Bem-vindo u18decl Junho 11, 2013 13:35:15 PM

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**LINKS RÁPIDOS**

- Manifesto Doméstico
- Manifesto Rodoviário de Carga
- Declaração
- Pedido de Licença de Importação/ Exportação Temporária [PIET]
- Relatório de Mercadorias Demoradas
- Termo de Compromisso
- Gestão de Garantias

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**CREATE POST-CLEARANCE ENTRY REQUEST**

Crítérios de Pesquisa

Estância Aduaneira: Seleccione

Regime: Seleccione

estado de Submissão: Seleccione

Número da Declaração: 13302546758

Importador / Exportador: ?

Código do Declarante: 000020068 ?

Data de Submissão: Até

Número do Conhecimento de Embarque:

Meio de Transporte: -- Seleccione um --

Procurar Limpar

Resultados da Pesquisa

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Nº/O	Número da Declaração	estado de Submissão	Data de Submissão	Submetido Por	Acções
1	13302546758	Submetida	11/06/2013	u18decl	<a href="#">Create Post-Clearance Entry Request</a>

Screenshot of Post Clearance request



Physical Examination of goods

The maximization of the use of information captured through the new information and communication technology in the clearance process – SeW, was reflexion object in the workshop organized by the Customs Intelligence, Investigation and Audit Directorate.

The event that took place on the 25<sup>th</sup> February at VIP Hotel follows under preparation actions for the post clearance module implementation in SeW.

Among the various topics with relevance to custom post clearance activity, was presented SeW flow for the successfully post clearance audit as well as the benefits of accessing information submitted in SeW in real time by customs officials.

It is also aimed with the post clearance mod-

ule operationalization to contribute for reduction of clearance time in the sense that potentiates the exemption from physical examination of goods upon entry into the country, being the same auditable in the importer premises.

Must be referred that the post clearance module constitutes an added value to the

operationalization of the Authorized Economic Operator profile in SeW, approved by Ministerial Diploma 314/2012 of 23 November, by which the external traders operators has the possibility of clearing their goods free of any customs controls at time of arrival, contributing to the reduction of costs associated with the clearance process itself.



Physical Examination of goods

### THE TEAM

Director: Cacilda Z. Chicalia

Editorial team: SeW Team

Graphical project: Melanie Saraiva DISP. REGº Nº 48/GABINFO-DEC/2012

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## AUCTIONS MODULE

The management of overstayed cargo in accordance to customs clearance legislation will equally be performed via SeW through the management of Auctions Module.

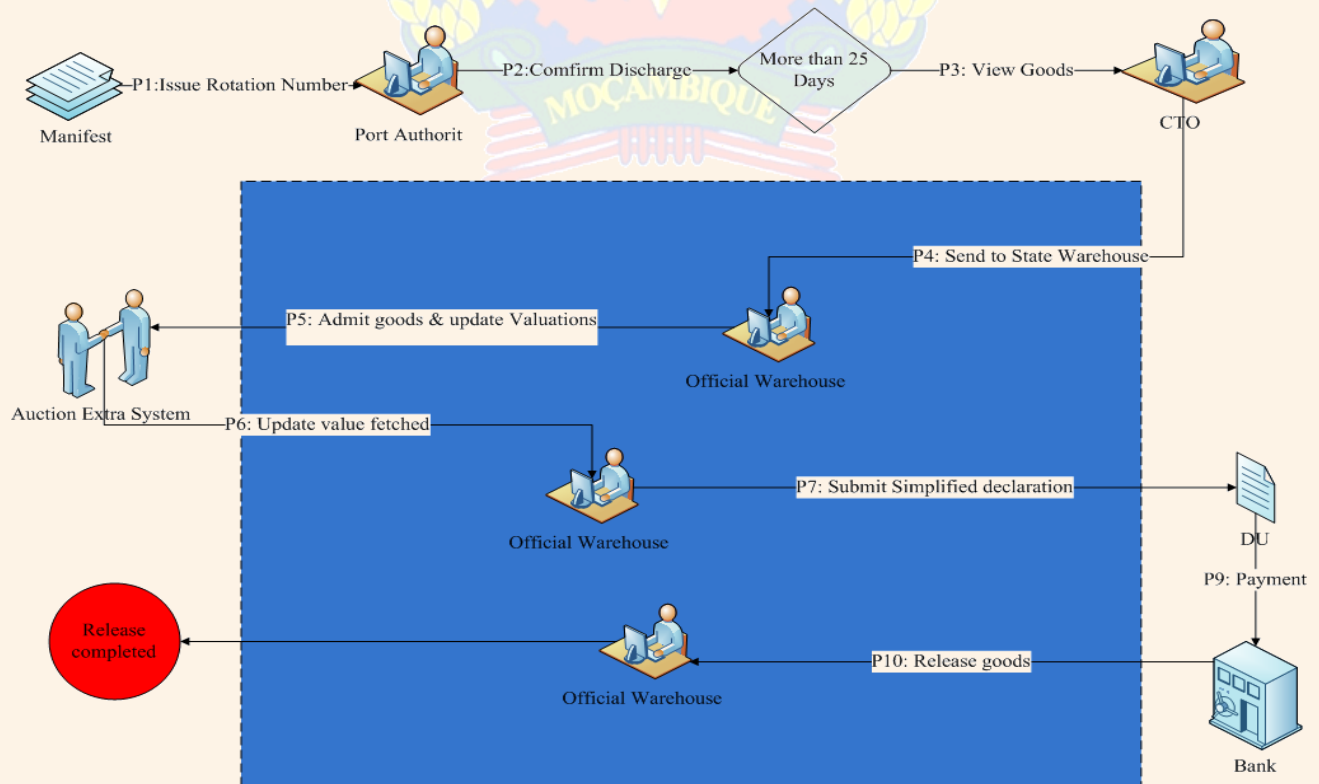
**What effects are expected with the implementation of the auctions module?**

The activation of auction module in SeW results that the deadlines of the bill of loading (BL) submitted by the shipping agents for clearance of their cargo, will be electronically controlled. Therefore, according to article 35 of customs clearance of goods legislation, approved by the Ministerial Diploma 16/2012 of 1<sup>st</sup> February, the goods brought into the customs territory must be cleared by the 25<sup>th</sup> day after the confirmation of discharge by the corresponding customs terminal office.



Customs Warehouse

Considering that these functionality initiated on the 1st of February; for the goods that the counting period started before above mentioned date, it's also applicable the legal term of 25 days for the regularization of the goods.



Auction module flow



## PAYMENT OF CUSTOMS DUTIES OF THE DECLARATIONS SUBMITTED THROU SEW

This is to inform that the payment of customs duties of the declarations submitted throw SeW system can now be done at the Barclays bank through the following channels:

- Cash deposit
- Check deposit
- Transfer.
- Agencies:

Province	Agency	Address
Maputo	25 de Setembro	Av. 25 de Setembro nº 1184
	Arcadas	Rua Joaquim Lapa, 108
	Centro de Negócios	Av. Julius Nyerere, 511
	Machava	Rua do Comércio, 12
	Matola Shoprite	Recinto do Shoprite, Matola
	Matola Spar	Recinto do Spar, Matola

<u>Customs Duties</u>	<u>Network tax</u>
Entity nº: 12100 – AUTORIDADE TRIB. JANELA	Entity nº: 12200 – MCNET – TAXA DE SERVIÇOS
Reference nº: (listed in notice of payment)	Reference nº: (listed in notice of payment)
Amount to be paid: (listed in notice of payment)	Amount to be paid: (listed in notice of payment)

Remember that to make payments, the users should get from the SeW system the notice of payment .

For further information please contact the call center through the email [suporte@mcnet.co.mz](mailto:suporte@mcnet.co.mz) and telephone 21 34 11 10.

## CURIOSITIES OF JANELINHO

### TEMPORARY IMPORT AND EXPORT

Did you know that:

The Temporary Import and Export Module is now available at the SeW system for experimental regime?

Please send your request quickly, secure and comfortable throw SeW for the Customs Secretariat of dispatch

Grow the efficiency for controlling your processes throw the SYSTEM OF ALL OF US!

