



Coffee Break

NEWSLETTER

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MARKETING TEAM MESSAGE

Welcome to the first volume of “Coffee Break”. This is our quarterly newsletter reporting on all Lifestyle activities within the IFS group and will focus on our people across our regions of operation.

Working in Africa is as exciting as the legends discussed more commonly over a beer than a cup of coffee, and we at IFS are increasingly proud of the team work, camaraderie and service excellence displayed by our employees.

Home to some of the World’s fastest growing economies and with energy production forecast to grow by 40% across the continent by 2030 (KPMG), the focus on West Africa’s more mature market and the emergence of the East Coast frontier has increased.

We have identified a wealth of opportunities to pursue as discoveries continue to be made.

There are, of course many geopolitical issues, infrastructure bottle necks and governance shortcomings to contend with before the industries which IFS service, can reach their full potential. Our group realises that, aligning with companies that have established a balance between the countries, investors, governments and local communities will allow for sustainable growth and ethical business practice moving into the latter part of this decade. Having a clear understanding of the inner workings that each of these challenging areas presents allows IFS to manage risk, apply best practice and forecast issues that may arise within it’s diverse portfolio.

At IFS we are excited and positive about Africa and maintain a realistic but optimistic view on growth and best practice. It takes a positive mindset to succeed in Africa and, in line with our vision of “**Building Africa’s best Facilities Services Group**”, have taken the decision that this continent is where our future lies.

Please take this opportunity to browse through the Lifestyle component of our company and witness first hand the passion and friendship so evident in our people.

See you all on site!

Marc Rosenberg

Marc Rosenberg: Sales and Marketing Director – IFS



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CONTRACT EXTENSION

Since December 2013, IFS has received 5 contract extensions, showing that all employees and departments are performing to the highest standard, and meeting and exceeding client expectations
– Well Done Team !

WE'VE LAUNCHED OUR **NEW WEBSITE!**



We are proud to launch our new website! We've refreshed our brand and now have a dynamic site which has a comprehensive overview of our business.

Visit www.ifsafrika.com

The site features:

- Up-to-date news - both IFS and industry news
- Community projects
- Full services breakdown including brochure downloads
- The **Coffee Break** series - we have a series of videos which are featured on our site and on our Youtube page. This videos feature your colleagues, so make sure to visit the page now!

YouTube www.youtube.com/user/IFSafrika

MAKARAPA **MADNESS!**

Congratulations
to Lauren Upton...
for winning the Makarapa
Competition!

Her design was featured at the IFS stand at the Mining Indaba in Cape Town, where it received great reviews. Lauren walks away with a Gateway Gift Voucher for her hard work.



The final product!

Lauren's original drawing (impressive hey!)



IFS attended the annual Mining Indaba in Cape Town earlier this year. The event was held over 4 days and comprised of all the 'Who's Who' of the mining world. IFS got to showcase their service abilities and meet with some very important existing and future clients.

COLUMBIA TRIPLE CHALLENGE

In April, IFS were involved with the Sethani Community Centre during the Triple Challenge race. The race started in Pietermaritzburg and ended in Durban, and consisted of running, cycling and paddling. This year, the course went directly through Sethani Village and IFS set up a water station for the competitors. The children of Sethani Village had a lot of fun handing out the refreshments and interacting with the athletes as they rode past.





KALAGADI MANGANESE KEY PROJECTS LAUNCH

On Friday the 29th of November 2013, Kalagadi Manganese launched 7 key projects. The day gave way to the opening of mine shaft, the sinter plant, the rail line, the road infrastructure, the ore preparation, the reservoir and the substation. In an all star cast of government officials and celebrities, even the president of South Africa: Jacob Zuma attended the monumental event.

Unveiling the plaque at the sinter plant, the president listed as the mining minister of South Africa, Susan Shabangu, read about the life of the late Stanley Nkosi, who the largest manganese sinter plant in the world is now named after.

Touring through the sinter plant and then returning to the celebration area, the president commended the Kalagadi team for their efforts, particularly the incorporation of women in leadership roles.

Daphne Mashile-Nkosi, chairperson of Kalagadi Manganese addressed the crowd, promising that not one single piece of manganese would leave the mine, without attaching some form of beneficiation for the people of South Africa. She also reiterated her commitment to building a smelter in the Eastern Cape, to further beneficiate their product.



IFS Soccer Tournament and Miss IFS Beauty Contest

The Kalagadi Camp Lifestyle committee decided to host activities at the site which would involve both the staff and community residents. But, the challenge on our site is that there is never a day that all our staff can come together. As all our employees wanted to get involved in the day, everyone committed themselves to taking part (even the housekeeping staff who do not work on Saturdays). On the 5th April, the site held a soccer tournament for both men and women, and a Miss IFS Beauty Contest.



The event was a great success and it was humbling to see the excitement and spirit of the IFS staff and residents. Before we got to the soccer fields, the spectators (staff and residents) were already there, excitedly waiting for the arrival of the teams. Our ladies were shining in their new Puma IFS branded soccer kit and the guys looked fantastic too. We received many compliments on our new soccer kit from the community residents.

After the soccer games, the evening session started. The recreation hall was buzzing and packed to capacity. By the attendance, you could tell that this was something that everyone was excited about and thoroughly enjoyed.

Soccer tournament for the ladies:
The Housekeeping ladies against the Kitchen ladies:
Housekeeping won the match 22/6

Soccer tournament for the men:
Maintenance and Ground men
against the Kitchen men:
Kitchen won the match 6/2



Miss IFS 2014: Keitumetse Olyne



1st princess: Kgomotso Moeng



2nd princess: Gomotsegang Mkwene

I would personally like to thank the IFS Management on behalf of the IFS staff for the amazing new uniforms, the sponsorship, and the support they showed and gave us for everything.

Abigail

IFS Kalagadi Relations Office

Windhoek Depot

Our Windhoek depot's 2013 Annual Year End function took us to a place where only the fastest survive – the Windhoek go-cart track! It was an afternoon of battling it out on the track, followed by dinner and drinks, and reflecting on what has been a very successful 2013.

There is no 'I' in TEAM at IFS Namibia, but there were only 3 spots on the podium. It came as no surprise that the winner of the day was one of our drivers, Junias Hamukoto, who could not have been better prepared. He negotiates 1000km per week of the harshest Namibian roads in order to deliver 110,000 meals to Namibia's Omaheke region. But, he had some fierce competition from Utaapi Humbu who came in second place, and hot on their heels was Jonathan Koen, in third. In true Namibian style, their success was shared by all. Look out guys, the ladies have vowed sweet revenge for the 2014 season...



From Capex crates to ladies gates...

At the B2Gold mine site, 70km north of Otjiwarongo, in Namibia's Otjozondjupa region, materials of any sort are hard to come by. In a remarkable display of taking initiative and making do with available resources, one man and his team stood up to the extraordinary challenge with astonishing results.

Our clients' Capex deliveries arrived in what anyone would have thought to be a normal wooden crate. But for IFS Maintenance Manager, Gerasius 'Snoopy' Amwel and his team, it was clear from the outset that it presented an opportunity. Within a couple of days, these crates were dismantled, and at minimum expense, assembled into a secure perimeter fence (that would make any master carpenter proud) for our IFS Ladies camp. From the original quote of N\$46,000 to get fencing around the camp to an actual expense of under N\$5,000, they truly did save IFS that Dollar!



5KM CHALLENGE FROM CAMP TO TIPANE AND BACK TO SITE 6th April 2014



Message from the General Manager of Kenmare Mine

My heartfelt thank you to each and every one of you for your contribution in making the 5km challenge such a success. You sacrificed your warm beds to be out there running around in the morning to ensure that our colleagues had a good time on the road.

The first runner up for the ladies was IFS staff member Julia, who completed the race in 35 minutes.

The General Manager thanks the IFS Staff for a superb job on supplying water and fresh fruit at the located points. After the run, the Kenmare staff came together to celebrate with a big IFS braai!

Rio Tinto

The IFS Bakery started full production in January 2014, supplying all the Rio Tinto contracts with their bread, pastry and confectionery requirements. It is a state-of-the-art bakery with quality equipment and a staff compliment of five workers - a pastry chef, 2 bakers and two bakery assistants. Below are some of the products produced by the bakery for the Vale and Rio Tinto contracts:



PRODUCT DESCRIPTION	Qty
Bread Afrodas - each	2300
Bread Bagute Pre-cooked - each	292
Bread Bolachina - each	15
Bread Bolo De Arroz - each	312
Bread Bolo Fedura Pre-cooked - each	600
Bread Ecleira Chocolate Pre-cooked - each	424
Bread Madeira Pre-cooked - each	540
Bread Milk Pre-cooked - each	150
Bread Muffins Pre-cooked - each	300
Bread Plane Croisient - each	2000
Bread Rolls Milk - each	16183
Bread Brown Sliced - each	105
Bread Rolls White - each	3500
Bread White Sliced - each	105
Mini Sausage Rolls - each	18
Muffins Assorted - each	2550
Samosa Beef - each	18

The Vale Bakery will be opening soon and we look forward to providing the residents with freshly baked goodness!



VALE

IFS will be celebrating their 2 Year Anniversary at the Vale site next month. We would like to thank everyone involved for making sure everything runs smoothly, we are very grateful for your continued hard work.

The Governor of the Nampula Province Dining at IFS in Kenmare

On Thursday 3rd April, the Governor of the Nampula Province, Cidália Manuel Chaúque, visited the Kenmare mine in Topuito.

The Governor was welcomed onto the site by members of Kenmare Management. The Governor and her delegation were briefed on how the business started, the main achievements of the mine and the companies future plans.

After the mine visit, the Governor was accompanied by Kenmare management for a delightful welcome meal prepared by IFS in honour of the Governors visit.



We celebrated *St. Patrick's Day*

Function Preparation at Kenmare.

The theme was 'everything green' as illustrated by the set-up and uniform. IFS Staff preparing for service. The event went well and the client was delighted with the food and service provided.



IFS and Kenmare workers celebrate Women's Day

The Kenmare and IFS ladies participated in a joint lunch to celebrate Women's Day in Mozambique, an annual event in which Mozambicans celebrate the life and work of Josina Machel.

The General Manager, Koos Grove, commended all the ladies for their hard work and dedication, and for following in the footsteps of Josina Machel. Josina Machel is a national heroine who made a great number of sacrifices during the Portuguese regime for the liberation and well-being of her people. Her character and courage continues to inspire the women of Mozambique.

Koos praised the women for their achievements and contributions towards social economic development.

After the speeches were finished, the women were toasted, and then they relished in a wonderful meal, prepared by IFS in honour of all Mozambican women.



We are always looking to sharpen our skills and update our knowledge on site.

In the past 5 months, KCC staff have undergone two training seminars; First Aid Training and Firefighting Training. Jorge Luis Hernani Chavez, the Emergency Response Superintendent at KCC, carried out both courses. We would like to congratulate Raphael Mukanda and Banza Kunda for completing the Firefighting course, and Koji Kalala and Nadine Nseyi for completing the First Aid Course.

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